

AMERICA'S NEW BUSINESS PLAN

STARTUS UP
AMERICA'S NEW BUSINESS PLAN

Ideas and Actions for Local Policymakers

RECKONING WITH DUAL PANDEMICS

The last 12 months have made even more visible the fundamental inequities of race, gender, and geography as America confronts the dual pandemics of both COVID-19 and racial injustice.

The murders of George Floyd, Breonna Taylor, and other Black Americans vividly illustrated the extreme depths of racial injustice long present in America. The collective impact of centuries of racism toward Black Americans is measured not only in lives lost but also in unrealized personal and economic potential and advancement.

The impact of the COVID-19 pandemic has been much worse in communities of color. Blacks, Latinos, and Native Americans have died at twice or more the rate of Whites.¹ At the same time, COVID-19 has overwhelmed the already fragile health care system in rural areas.² And women have been disproportionately hurt by the pandemic's economic fallout.³

These dual pandemics have played out in interwoven and complex ways against the backdrop of an unequal American economy. In recent years, the American economy has been acceleratingly reshaped by trends that have consolidated wealth and limited opportunities for meaningful employment and upward mobility. Since the Great Recession, only the top 20% richest Americans gained wealth, while 80% of families fell behind.⁴

Collectively, these symptoms of inequity are part of a broader pathology in which systemic barriers create a fundamental imbalance between those with privilege and those with uneven access to opportunities. This imbalance is pronounced for America's entrepreneurs, who face an increasingly difficult path to turn their ideas into reality. Prior to the COVID-19 pandemic, the rate of new entrepreneurs had essentially been flat for 20 years.⁵

Together, these injustices keep our nation from meeting its full potential.

The new administration's promise to "heal the nation" has never felt more urgent or needed, but it cannot be done without a deeper commitment to transforming our economy and society.

To build an economy that works for everyone and enables more entrepreneurship, policies must break down historic and systemic barriers so that all Americans, regardless of race, gender, and geography, can achieve economic stability, mobility, and prosperity.

1. "Risk for COVID-19 Infection, Hospitalization, and Death By Race/Ethnicity," Centers for Disease Control and Prevention, February 18, 2021.

2. Christine Vestal, "COVID-19 Patients Swamp Rural Hospitals," Stateline, The Pew Charitable Trusts, October 20, 2020.

3. Jessica Looze and Sameeksha Desai, "Economic Engagement of Mothers: Entrepreneurship, Employment, and the Motherhood Wage Penalty," Ewing Marion Kauffman Foundation: Kansas City, 2020.

4. Katherine Schaeffer, "6 facts about economic inequality in the U.S.," Pew Research Center, February 7, 2020.

5. Robert Fairlie and Sameeksha Desai, "2019 Early-Stage Entrepreneurship in the United States," Kauffman Indicators of Entrepreneurship, Ewing Marion Kauffman Foundation: Kansas City, 2020.

HISTORIC INEQUITIES REMAIN

Even before the COVID-19 pandemic, people of color, women, and rural Americans faced a range of barriers that impact entrepreneurship. Black households in America today have a median net worth of just \$17,000⁶, about one-tenth that of White households. Latino households face similar wealth gaps. With less ability to take risks and less money with which to start new businesses, Black and Latino entrepreneurs remain at a disadvantage.

Inequities compound when Black entrepreneurs seek outside funding to start their businesses. Their loan requests are three times less likely to be approved than those of White entrepreneurs – a difference that persists even after accounting for credit scores and net worth.⁷

Women, too, face inequities. Research has found that men are significantly more likely to secure funding than women when pitching the same business content.⁸ Other studies have found that investors ask women entrepreneurs about non-losses while men are asked about growth-oriented gains.⁹

Geographic inequities also unfairly limit access to entrepreneurship. Good ideas and capable entrepreneurs live in every community, yet 79% of venture capital supports entrepreneurs in just three coastal states.¹⁰

Simply put, whole groups of Americans face extra challenges in starting a business and recovering from one of the most destructive years in American history.

We have always known that access to entrepreneurship is impacted not just by immediate things like whether one has funding, but also by much bigger issues that limit opportunity and upward mobility and make it more difficult for large portions of the country to secure quality education, jobs, housing, and health care. When people are not given a quality education, it puts entrepreneurship almost out of reach. When an aspiring entrepreneur faces disparate outcomes in health or unequal access to safe and affordable transit, that too affects entrepreneurship. Unless and until we counter the structural inequities in our economy affecting people of color, women, and rural residents, America will never realize its full potential.

TAKING STOCK OF THE COVID-19 PANDEMIC

The COVID-19 pandemic has both exposed the depth of these racial, gender, and geographic inequities and exacerbated them. Businesses owned by entrepreneurs of color were less likely to secure low-interest government loans in 2020 and more likely to shut down permanently. From February 2020 to April 2020, the number of active business owners in the United States declined 22% – the largest drop on record.¹¹ Black, Latino, Asian, and female business owners were all more likely to close their doors for good.¹²

6. "Median Value of Family Net Worth," Tax Policy Center, March 11, 2019.

7. Robert Fairlie, Alicia Robb, and David Robinson, "Black and white: Access to capital among minority-owned startups," Stanford Institute for Economic Policy Research, working paper 17-003, 2017.

8. Alison Wood Brooks, Laura Huang, Sarah Wood Kearney, and Fiona E. Murray, "Investors prefer entrepreneurial ventures pitched by attractive men," Proceedings of the National Academy of Sciences, 111(12): 4427–4431, 2014.

9. Dana Kanze, Laura Huang, Mark Conley, and E. Tory Higgins, "We ask men to win and women not to lose: Closing the gender gap in startup funding," Academy of Management Journal, 61(2), 2017.

10. "National Venture Capital Association 2019 Yearbook," National Venture Capital Association, 2019.

11. Robert Fairlie, "The Impact of Covid-19 on Small Business Owners: Evidence of Early-Stage Losses from the April 2020 Current Population Survey," NBER Working Paper 27309, National Bureau of Economic Research, June 2020.

12. Robert Fairlie, "The Impact of Covid-19 on Small Business Owners: Evidence of Early-Stage Losses from the April 2020 Current Population Survey," NBER Working Paper 27309, National Bureau of Economic Research, June 2020.

As little as 12% of Black and Latino business owners who reported applying for support through the federal government's Paycheck Protection Program (PPP) in the spring of 2020 received the help they requested, even as protests again moved the nation to reckon with systemic racism.¹³ An estimated 140,000 jobs¹⁴ overwhelmingly occupied by women disappeared just in the month of December 2020 as COVID cases hit new highs.

While the number of business applications filed in 2020 jumped 24% over 2019, many new entrepreneurs may have been spurred by limited options for economic engagement due to layoffs and COVID-19-related restrictions.¹⁵ Entrepreneurship research has found that business creation increases in economic recessions as some turn to entrepreneurship out of necessity.¹⁶ According to the Kauffman Indicators of Entrepreneurship, the percentage of new entrepreneurs who left a job or other labor market status to start a business in 2020 was 69.8% – the lowest this measure has been in 25 years, and a year-over-year decline more than twice what was seen during the Great Recession.¹⁷

Our nation is at a crossroads not experienced in generations.

Will we continue to confer privilege on some while excluding many others, or will we finally dismantle systemic racism?

Will we allow barriers to sustainable growth and prosperity to endure for Americans based solely on who they are and where they live, or will we expand access in equitable ways that result in an economy that works for everyone?

Will we accept a winner-take-all economy in which the biggest businesses generate wealth for a few, or will we reorder the economy so that many independent small businesses can compete and thrive?

Will America live up to its reputation as the world's beacon of opportunity and the best place to start a business, or will we cede our position as the world's leading economy to competitors eager to take our place?

The choices we make in the coming months will determine which path America takes.

THE PROMISE OF ENTREPRENEURSHIP

The creative and bold work of entrepreneurs shapes the future in countless ways, big and small. Entrepreneurs are innovators whose willingness to take risks yields benefits for everyone in the form of new products, services, inventions, and jobs. Entrepreneurs are our economy's primary job creators. New businesses started by entrepreneurs are the source of most net new jobs.¹⁸

By and large, Americans intuitively grasp the importance of entrepreneurship. Nearly three out of every four voters believe it is critical or very important to the success of the economy that there are policies and programs in place to support new business owners and small businesses.¹⁹ Entrepreneurs are on the front lines to rebuild our economy. Imagine what additional, new discoveries could be made, what additional and new wealth created, what revitalization could occur if access to entrepreneurship were finally equitable.

13. "Federal Stimulus Survey Findings," Global Strategy Group for Color of Change and UnidosUS, May 2020.

14. Megan DiTrollo, "140,000 Jobs Were Lost in December. All Were Held by Women," Yahoo Finance, January 8, 2021.

15. "Business Formation Statistics," U.S. Census Bureau, <https://www.census.gov/econ/bfs/index.html>.

16. Robert Fairlie and Frank Fossen, "Opportunity versus Necessity Entrepreneurship: Two Components of Business Creation," Stanford Institute for Economic Policy Research, April 2017.

17. Robert Fairlie and Sameeksha Desai, "2020 Early-Stage Entrepreneurship in the United States," Kauffman Indicators of Entrepreneurship, Ewing Marion Kauffman Foundation: Kansas City, 2021.

18. John Haltiwanger, Ron S. Jarmin, and Javier Miranda, "Who Creates Jobs? Small Versus Large Versus Young," *The Review of Economics and Statistics* 95, no. 2 (May 2013): 347-361.

19. Kauffman Foundation, Global Strategy Group, and Public Opinion Strategies poll, 2020.

RECOMMITTING TO THE FOUR PILLARS OF AMERICA'S NEW BUSINESS PLAN

Launched in 2019, America's New Business Plan set out to level the playing field and create equitable access to entrepreneurial opportunities for everyday Americans striving to launch new businesses.

Removing barriers that have made it harder for people of color, women, and those in rural communities to start a business requires addressing policies that directly impact new and small businesses as well as much bigger issues that limit access to entrepreneurship.

The new administration and governors around the country are pushing for additional economic relief that will create the conditions for sustained investment in historically disadvantaged communities and include an aggressive and more coordinated vaccination campaign that will allow more businesses to fully open. Members of Start Us Up, a national coalition of organizations supporting America's New Business Plan, have [identified policies](#) that will help business owners survive now and are working with policymakers to ensure relief efforts equitably reach those most in need. This should be a priority, but action cannot end there.

Under better conditions, America can shift from emergency aid aimed at stabilizing existing businesses to a bolder strategy that transforms our flawed and unequal economy into a better, more inclusive one, centered on entrepreneurship's power to drive growth, innovation, and job creation.

As a nation, we must support all Americans eager for a fair shot at a brighter future by leveling the playing field and expanding access to opportunity, capital, practical knowledge, and the necessary support for entrepreneurs to take risks.

ACCESS TO OPPORTUNITY ★ A Level Playing Field Without Red Tape

Entrepreneurship today is a path that is far more readily available to those who are White, male, and wealthy. We cannot begin to make this opportunity available to all until we address the underlying and systemic issues that make it so. Entrepreneurship can be a path that leads to sustainable growth and prosperity, but that can only be the case if we take meaningful action to address barriers to entry.

ACCESS TO FUNDING ★ The Right Kind of Capital Everywhere

Capital remains among the most impactful ways to strengthen access to entrepreneurship. Today, at least 83% of entrepreneurs do not access bank loans or venture capital when launching a business, tilting the scales in favor of the privileged who possess the wealth to create new businesses. The ongoing impact of past discriminatory policies, such as redlining, must be countered and new investments made to ensure we are supporting entrepreneurs of color as well as women and rural Americans who have less access to funding in the private market.

ACCESS TO KNOWLEDGE ★ The Know-How to Start a Business

All entrepreneurs start with a business idea, but they need access to networks and know-how to turn that idea into a reality. Far too many courageous entrepreneurs take the risk of starting a business without really knowing where to begin or understanding the requirements and barriers that come with opening a business. We need to strengthen entrepreneur support organizations that help entrepreneurs along the journey, connect entrepreneurs to mentors, and improve education from pre-K upward.

ACCESS TO SUPPORT ★ The Ability for All to Take Risks

Becoming an entrepreneur means leaving behind the stability of a traditional job and steady income – a daunting proposition for anyone, but especially for the many Americans living paycheck to paycheck or with little savings. Having access to a safety net makes risk-taking far more viable. Policymakers must act to ensure the next generation of entrepreneurs is not locked out of opportunities to improve their economic situations by helping Americans build wealth and addressing their real financial concerns that limit risk-taking.

2021: MEETING THE MOMENT

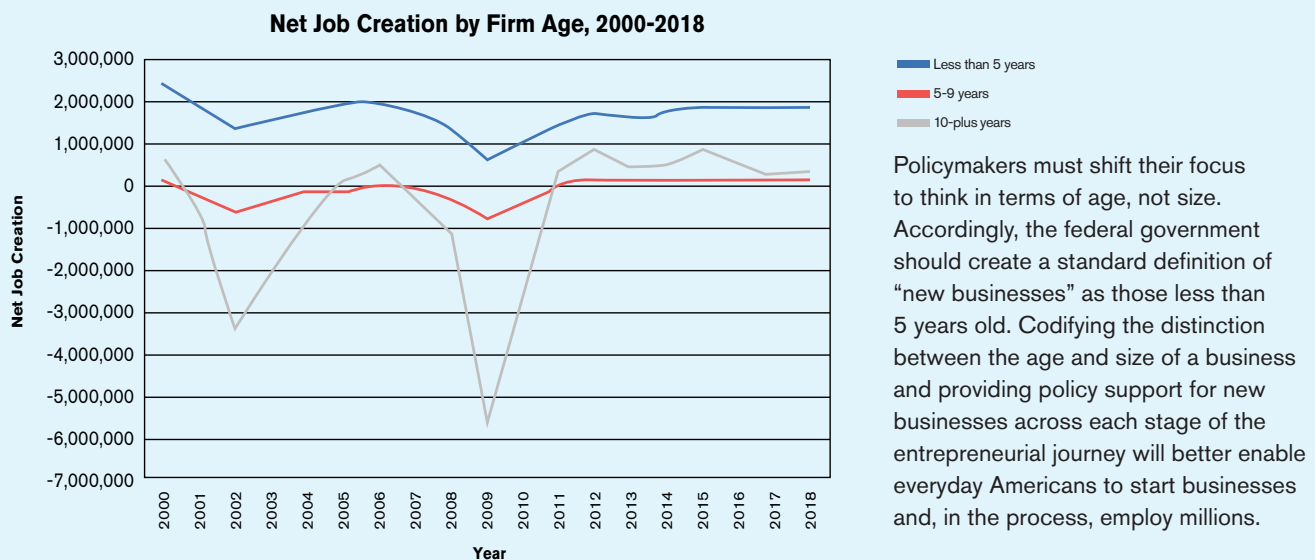
Moments of crisis are also moments of opportunity. In 2021, America has the opportunity to transform itself by strengthening policies that address racial inequality, narrow the gap between rich and poor, and raise the economic status of historically marginalized communities. Now is the time for America to ensure that the best and boldest ideas for supporting entrepreneurship are discussed, debated, and acted on.

In doing so, we will be forced to look not just at the immediate issues related to starting a business, but also at the underlying impacts of systemic barriers that limit access and opportunity. Though difficult, this is the way to rebuild better – to create an economy that works for everyone.

More than ever, America needs entrepreneurs of every race and gender and from every region to leap into the unknown and discover new and better ways to move our country forward.

A PARADIGM SHIFT: AGE, NOT SIZE

Policymakers often think of small businesses as the employment engine of economic growth. But when it comes to job creation, it is not the size of the business that matters as much as the age of the business. Businesses that are less than 5 years old create most net new jobs in the American economy, including fueling net new job creation during economic downturns.²⁰



Data from the Bureau of Labor Statistics

Policymakers must shift their focus to think in terms of age, not size. Accordingly, the federal government should measure business performance and outcomes by age cohorts in addition to size, reporting this data publicly and using it to guide policymaking. Codifying the distinction between the age and size of a business and providing policy support for new businesses across each stage of the entrepreneurial journey will better enable everyday Americans to start businesses and, in the process, employ millions.

20. John Haltiwanger, Ron S. Jarmin, and Javier Miranda, “Who Creates Jobs? Small Versus Large Versus Young,” *The Review of Economics and Statistics* 95, no. 2 (May 2013): 347-361.

ENTREPRENEURS NEED POLICYMAKERS TO GET INVOLVED

Thriving ecosystems that support entrepreneurs require participation from many, including policymakers. Yet many entrepreneurs do not feel that policymakers are fulfilling their role as active contributors.

79% Seventy-nine percent of new business owners feel they did not have support from the government to start their business.²¹

81% A majority of entrepreneurs (81%) agree that government incentives favor established businesses over new businesses.²²

69% Sixty-nine percent of entrepreneurs do not think the government cares about them. This concern is even more pronounced among female entrepreneurs (75%) compared with male entrepreneurs (65%).²³

In a December 2020 poll, just a quarter of entrepreneurs rated the state of the national economy as excellent or good.²⁴ Voters were even more pessimistic about the economic climate for small businesses, with just 16% saying the climate was excellent or good. It is these entrepreneurs who drive job creation at a time when Americans still view the economy as a top issue for policymakers. A 2020 Pew Research Center survey found that 67% of Americans believe the economy should be a top priority for the president and Congress, and 49% believe that jobs should be a top priority.²⁵

→ EN·TRE·PRE·NEUR

Defining who is an entrepreneur is challenging. There are often differing views among organizations that promote entrepreneurship and entrepreneurs.

Every business starts with the simple act of making and selling something. So, we use a definition that is purposely broad in order to capture the first measurable steps – no matter how small – someone takes in the journey of turning an idea into a business.

For the purposes of America's New Business Plan, an entrepreneur is a person who has sold or is planning to sell a product or service, thereby entering into business and generating reportable income or expenses associated with this activity.

21. "Breaking Barriers: The Voice of Entrepreneurs," Kauffman Foundation, Global Strategy Group, and Public Opinion Strategies, February 2018.

22. Kauffman Foundation, Global Strategy Group, and Public Opinion Strategies poll, 2020.

23. Ibid.

24. Ibid.

25. "As Economic Concerns Recede, Environmental Protection Rises on the Public's Policy Agenda," Pew Research Center, February 2020.

The background consists of several overlapping triangles in various shades of blue, creating a geometric pattern. The text is centered and reads:

**What Local
Policymakers
Can Do to Tap
America's
Entrepreneurial
Spirit**

ACCESS TO OPPORTUNITY★ A LEVEL PLAYING FIELD WITHOUT RED TAPE

Starting a business is hard for anyone. But the challenge is magnified for people of color, women, and rural residents. Policymakers need to do more to break down barriers to starting businesses for all entrepreneurs, and to correct for disadvantages based on race, gender, and geography by leveling the playing field.

While policymakers have long highlighted the importance of small businesses to local economies, this talk has not translated to sufficient action. Far too frequently, the needs of more dominant businesses are prioritized over the needs of new and small businesses, putting all entrepreneurs at a disadvantage.

Unfortunately, government red tape, market concentration, and the outsized influence of established businesses too often conspire to block entrepreneurs from fulfilling their dreams of starting or growing their businesses. Many entrepreneurs encounter a confusing web of outdated regulations, ordinances, and permits. And unlike big, established corporations, entrepreneurs lack the means to hire teams of consultants, attorneys, and lobbyists to shape and navigate these complicated systems. During the COVID-19 pandemic, 52% of entrepreneurs with a business under a year old identified laws, policies, and regulations as a challenge.²⁶

Entrepreneurs must also increasingly compete against powerful firms that dominate entire industries, especially online platforms that can set the terms between customers and the smaller businesses that rely on them. More than one in four independent business owners and one-third of retailers believe mergers in their industries are “creating an unfair playing field” and two-thirds say antitrust laws need to be more vigorously enforced.²⁷ Data suggest they are correct: Research shows that increases in concentration and reduced entrepreneurial dynamism move in tandem.²⁸ Between 2006 and 2016, the proportion of newly launched businesses as a share of all employer firms fell from just over 10% to nearly 7%.²⁹ And from 2010 to 2014, as concentration became more acute, the creation of net new businesses in five metro areas was equal to that in the rest of America.³⁰

Policymakers need a new mindset that is committed to leveling the playing field between new and established businesses – particularly the most powerful businesses. Among other things, economic development policies should be overhauled. Billions of dollars are spent annually by state and local governments to attract existing businesses to relocate to their state or city, but comparatively few dollars are spent on supporting new, homegrown businesses.³¹ Unsurprisingly, 74% of entrepreneurs believe government prioritizes large corporations over small businesses.³² When it comes to ensuring markets are fair and competitive, this sentiment also holds true. Policymakers have long avoided policing anti-competitive conduct from powerful firms or limiting mergers that are likely to weaken fair competition. New businesses are difficult enough to get off the ground; policymakers can help by removing barriers and leveling the playing field.

26. Jessica Looze and Sameeksha Desai, “How Does COVID-19 Affect Challenges Facing Entrepreneurs? Trends by Business Age,” Ewing Marion Kauffman Foundation: Kansas City, 2020.

27. “2019 Independent Business Survey,” Institute for Local Self-Reliance, July 2019.

28. Jason Furman, “Beyond Antitrust: The Role of Competition Policy in Promoting Inclusive Growth,” Searle Center Conference on Antitrust Economics and Competition Policy, Chicago, Illinois, September 16, 2016.

29. Sameeksha Desai, Travis Howe, and Hayden Murray, “2018 New Employer Business Report: National and State Trends,” Ewing Marion Kauffman Foundation: Kansas City, 2020.

30. “Dynamism in Retreat: Consequences for Regions, Markets, and Workers,” Economic Innovation Group, February 2017.

31. “State Tax Revenue Lost to Tax Abatement Programs,” Good Jobs First.

32. Kauffman Foundation, Global Strategy Group, and Public Opinion Strategies poll, 2020.

Create an Entrepreneurship Impact Statement

Nearly three-quarters of entrepreneurs believe that government regulations on businesses are complex and hard to follow.³⁶ Another 65% say that it is too time-consuming for business owners to stay legally compliant with local, state, and federal regulations.³⁷ While retroactively addressing laws that have had negative effects on entrepreneurs is critical, it is not enough. It is imperative that entrepreneurs be considered from the start as new laws and policies are enacted. To do so, local governments should:

- Require an Entrepreneurship Impact Statement (EIS) for all new laws, regulations, and rules developed that will affect businesses less than 5 years old. The EIS would require the Congressional Budget Office and issuing agencies to estimate the direct costs to new businesses (i.e., those less than 5 years old) of changes to laws and regulations so that policymakers become aware of the impact these policies would have on new businesses before bills are passed or new regulations issued.


Streamline the Process of Starting a Business

Too often, the regulatory requirements of starting a business are unclear for entrepreneurs and can be more difficult for immigrants navigating cultural and language barriers.³⁸ This is especially the case when starting a brick-and-mortar business. Conflicting information from various local regulatory bodies can cause delays that are far costlier than just the added time to become compliant. To entrepreneurs, it may mean more time paying rent on a commercial space with no revenue or income, and it can often be the difference between a successful enterprise and one that is forced to close its doors far too early. Even seemingly insignificant fees and forms can add up to have a detrimental effect. Government should support the following solutions:

- Create a single list of all requirements to start any business and easy-to-understand guides that walk entrepreneurs through the permitting process. These should be translated into multiple languages and posted in public offices and in an easy-to-find location online.
- Require coordination across agencies to simplify all federal, state, and local procedures, forms, licenses, and permits required to start a business.

Supporting Evidence

- ★ Nearly three-quarters of entrepreneurs agree that government regulations on businesses are complex and hard to follow.³³
- ★ Sixty-three percent of entrepreneurs believe it is too time-consuming for business owners to stay legally compliant with local, state, and federal regulations.³⁴
- ★ During the COVID-19 pandemic, 52% of entrepreneurs with a new business under 1 year old identified laws, policies, and regulations as a challenge.³⁵

 **RESOURCE: One tool governments can use to assess and improve their online business registration processes is the Global Enterprise Registration. The Global Enterprise Registration provides a website assessment tool that allows administrators to evaluate their own sites and see how their online processes for registering a business can be improved.**

33. "Kauffman Foundation Entrepreneurship Survey," Kauffman Foundation, Global Strategy Group, and Public Opinion Strategies, 2018.

34. Ibid.

35. Jessica Looze and Sameeksha Desai, "How Does COVID-19 Affect Challenges Facing Entrepreneurs? Trends by Business Age," Ewing Marion Kauffman Foundation: Kansas City, 2020.

36. "Breaking Barriers: The Voice of Entrepreneurs," Kauffman Foundation, Global Strategy Group, and Public Opinion Strategies, November 2018.

BRIGHT SPOT

In response to the COVID-19 pandemic, many cities have adapted their local rules and regulations around starting and operating a business. In November 2020, San Francisco voters approved a broad ballot measure to streamline and simplify the process of starting a business³⁹, including by allowing all applications for storefront use to be reviewed within 30 days (compared with the months it would previously take), ensuring parallel cross-department application reviews to speed up the application process, and relaxing zoning ordinances and regulatory rules. San Francisco is also modernizing zoning restrictions to allow businesses to open more quickly by making more businesses eligible for streamlined approval in neighborhood commercial zones.

Remove Debt-Imposed Barriers to Entry

In some states and cities, entrepreneurs are required to prove they do not owe debts to the government prior to starting a business. For some, this can make something as insignificant as a minor traffic ticket or parking violation an unnecessary hurdle to starting a business. Other places impose excessive fines and fees that trap residents in cycles of debt. A 2015 Department of Justice report⁴⁰, released in the aftermath of the killing of Michael Brown, revealed that Ferguson city officials aggressively raised revenue by fining residents for things as insignificant as high grass or weeds in a yard. When residents cannot pay, they are assessed late fees that quickly pile up and create artificial debt-imposed barriers to not only starting a business, but to economic self-sufficiency. A 2017 study by the U.S. Commission on Civil Rights⁴¹ found that these practices are widespread across U.S. municipalities and that they disproportionately target and impact the poor and communities of color. Policymakers should:

- ➔ Remove debt-imposed barriers to entry, or “debt traps,” that prevent prospective entrepreneurs from obtaining or renewing a business license because of unpaid fines and fees unrelated to the business.
- ➔ Eliminate unreasonable and excessively punitive fines and fees that trap would-be entrepreneurs in cycles of debt.

Supporting Evidence

- ★ People of color have lower average household income and are more likely to have debt in collections or in default or be delinquent on debt payments than White Americans are.⁴² Moreover, research by the National League of Cities based on a review of Census data from 20,000 cities found a positive correlation between cities' Black and Latino populations and cities' reliance on fines and fees.⁴³
- ★ It can be difficult for prospective entrepreneurs to figure out whether they have outstanding debt. One study found that none of eight states examined had a central state repository where information on the total amount owed could be found.⁴⁴

37. Ibid.

38. Tamar Jacoby, “The entrepreneurial energy of immigrant business owners – and the hidden barriers they face,” Currents, Ewing Marion Kauffman Foundation, March 19, 2020.

39. Taylor Bisacky, “Prop H to help SF businesses with permit process,” KRON4, November 4, 2020.

40. “Investigation of the Ferguson Police Department,” U.S. Department of Justice Civil Rights Division, March 4, 2015.

41. “Targeted Fines and Fees Against Communities of Color: Civil Rights & Constitutional Implications,” U.S. Commission on Civil Rights, September 2017.

42. “Debt in America: An Interactive Map,” Urban Institute, December 17, 2019.

43. Denise Belser, “Why Cities Should Find Equitable Ways to Impose and Collect Fines and Fees,” National League of Cities, February 8, 2019.

44. Sarah Shannon, Beth M. Huebner, Alexes Harris, Karin Martin, Mary Pattillo, Becky Pettit, Bryan Sykes, and Christopher Uggen, “The Broad Scope and Variation of Monetary Sanctions: Evidence From Eight States,” UCLA Criminal Justice Law Review 4(1), 2020.

ACCESS TO FUNDING ★ THE RIGHT KIND OF CAPITAL EVERYWHERE

Business owners believe that access to capital is the most important resource for starting a business (43%) and also one of the most significant barriers to starting a business (72%).^{45,46} Furthermore, 33% of Americans cite funding as the No. 1 reason they have not started a business.⁴⁷

However, capital doesn't flow to all deserving entrepreneurs. At least 83% of entrepreneurs do not access bank loans or venture capital when launching a business, tilting the scales in favor of those who have the wealth to create new enterprises.⁴⁸ Women, Black, and Latino entrepreneurs must overcome additional bias and barriers to raise the funds their businesses need. While 45% of men say that getting the money to start a new business is difficult, 63% of women report the same.⁴⁹ On average, Black entrepreneurs start with much less capital, have less family wealth to rely on, and are much less likely to get bank loans or other forms of investment than equivalent applicants who are White or of other racial identities.^{50,51}

The COVID-19 pandemic illuminated the role financial intermediaries play in supporting – or not supporting – entrepreneurs and small business owners. The first wave of pandemic relief for small businesses came primarily through the Paycheck Protection Program (PPP), which provided loans to businesses through financial institutions. Yet those loans disproportionately benefited small business owners and entrepreneurs who already had stronger ties to the financial system. Lenders were more likely⁵² to lend money to previous clients, yet less than 25% of Black entrepreneurs have an existing relationship with a bank.⁵³

In the past five years, 46% of White-owned businesses with employees accessed credit from a bank, compared with just 23% of Black-owned businesses and 32% of Latino-owned businesses.⁵⁴ Moreover, just 78 out of 950 Community Development Financial Institutions, which are more likely to lend to minority-owned businesses, participated in early rounds of PPP lending.⁵⁵ The result was PPP loans reaching only 20% of eligible firms through the first half of 2020 in states with the highest densities of Black-owned businesses.⁵⁶

Despite its ubiquitous media presence, venture capital – fuel for a small number of the fastest-growing new businesses – is not a fit for most startups. In fact, only 0.5%⁵⁷ of entrepreneurs across all demographics access it. But even for those entrepreneurs whose businesses need the extra jolt venture capital can provide, securing funding can still be difficult. Three-quarters of venture capital supports entrepreneurs in only three states: California, Massachusetts, and New York.⁵⁸ Additionally, 27% of founders who receive venture capital attended an Ivy League university.⁵⁹ Less than 3% of venture capital investment went to women-led firms in 2019.⁶⁰ Businesses founded by Latino and Black entrepreneurs make up just 2% and 1% of venture-backed firms, respectively.⁶¹

These statistics all point to the untapped economic power that remains overlooked in entrepreneurs who are people of color, women, and rural residents. Capital must flow to entrepreneurs in every community so that populations too often left behind are given equitable opportunities to turn their ideas into businesses.

45. "Breaking Barriers: The Voice of Entrepreneurs," Kauffman Foundation, Global Strategy Group, and Public Opinion Strategies, November 2018.

46. Jessica Looze and Sameeksha Desai, "How Does COVID-19 Affect Challenges Facing Entrepreneurs? Trends by Business Age," Ewing Marion Kauffman Foundation: Kansas City, 2020.

47. "America's Voice on Small Business: Generational Views of Entrepreneurship and Small Business," America's Small Business Development Centers and the Center for Generational Kinetics, May 2017.

48. Victor Hwang, Sameeksha Desai, and Ross Baird, "Access to Capital for Entrepreneurs: Removing Barriers," Ewing Marion Kauffman Foundation: Kansas City, 2019.

49. "America's Voice on Small Business: Generational Views of Entrepreneurship and Small Business," America's Small Business Development Centers and the Center for Generational Kinetics, May 2017.

50. Sterling A. Bone, Glenn L. Christensen, Jerome D. Williams, Stella Adams, Anneliese Lederer, and Paul C. Lubin, "Detecting Discrimination in Small Business Lending," Jon M. Huntsman School of Business at Utah State University, 2017.

51. Joyce A. Klein, "Bridging the Divide: How Business Ownership Can Help Close the Racial Wealth Gap," FIELD at the Aspen Institute, January 2017.

52. Ruth Simon and Peter Rudegeair, "Big Banks Favor Certain Customers in \$350 Billion Small-Business Loan Program," *The Wall Street Journal*, April 6, 2020.

53. Claire Kramer Mills and Jessica Battisto, "Double Jeopardy: COVID-19's Concentrated Health and Wealth Effects in Black Communities," Federal Reserve Bank of New York, August 2020.

54. "Small Business Credit Survey: 2020 Report on Employer Firms," Fed Small Business, 2020.

55. Emily Flitter, "Black-Owned Businesses Could Face Hurdles in Federal Aid Program," *The New York Times*, June 4, 2020.

56. Claire Kramer Mills and Jessica Battisto, "Double Jeopardy: COVID-19's Concentrated Health and Wealth Effects in Black Communities," Federal Reserve Bank of New York, August 2020.

57. Victor Hwang, Sameeksha Desai, and Ross Baird, "Access to Capital for Entrepreneurs: Removing Barriers," Ewing Marion Kauffman Foundation: Kansas City, 2019.

58. "National Venture Capital Association 2019 Yearbook," National Venture Capital Association, 2019.

59. Testimony by Professor Banu Ozkazanc-Pan, Ph.D., to the U.S. Senate Committee on Small Business and Entrepreneurship on the Reauthorization of SBA's Small Business Investment Company Program, June 26, 2019.

60. Kate Clark, "US VC investment in female founders hits all-time high," *TechCrunch*, December 9, 2019.

61. Ilene H. Lang and Reggie Van Lee, "Institutional Investors Must Help Close the Race and Gender Gaps in Venture Capital," *Harvard Business Review*, August 27, 2020.

Make a Local Commitment to Expanding Access to Capital for All Entrepreneurs

Too many Americans have been denied the opportunity to turn their ideas into businesses because they lacked the funding required to do so. Between 90% and 95% of entrepreneurs who hire employees require some amount of financing to start their businesses, making capital a critical requirement for new business creation.⁶² However, many government programs meant to provide capital to entrepreneurs are biased in favor of established businesses instead of newer businesses. To address the significant and persistent gaps in access to capital, the president should announce a coordinated initiative across the federal government to close such gaps for entrepreneurs everywhere by 2030. In doing so, local policymakers should:

- Incentivize financial innovation that addresses gaps in capital access by spurring the creation of a new generation of funding models and technologies that serve all types of new businesses, especially those currently underserved by the capital marketplace. Many government funding sources and incentives are limited to small business lending and venture capital funding; other flexible financing mechanisms, such as revenue-based investing and employee ownership models, are worthy of attention.
- Evaluate Opportunity Zones to understand the impact of this program to date and to identify reforms to ensure the program better serves new and small businesses, especially those owned by entrepreneurs of color.
- Examine how their local ecosystems can be improved to increase access to capital for all entrepreneurs.

BRIGHT SPOT

The State Small Business Credit Initiative (SSBCI) provided \$1.5 billion from the U.S. Treasury Department to state programs that promoted private financing for small businesses. Its flexibility allowed states to design programs that addressed their specific needs in a variety of ways. The SSBCI addressed gaps for all types of businesses through both debt and equity financing where traditional forms of capital were too often nonexistent. Between 2011 and 2015, SSBCI programs led to \$8.4 billion in new lending, and almost half of the recipients were young businesses (under 5 years old).⁶³ In addition, 42% of financing went to low- and moderate-income areas.⁶⁴ Furthermore, the median capital access program loan size was just \$14,800, helping fill funding gaps in regard to small to midsize loans.⁶⁵

62. Victor Hwang, Sameeksha Desai, and Ross Baird, "Access to Capital for Entrepreneurs: Removing Barriers," Ewing Marion Kauffman Foundation: Kansas City, 2019.

63. "Program Evaluation of the US Department of Treasury State Small Business Credit Initiative," Center for Regional Economic Competitiveness and Cromwell Schmisser, State Small Business Credit Initiative, October 2016.

64. Ibid.

65. Ibid.

Invest in Local Financial Institutions

Community banks, community development financial institutions (CDFIs), and minority depository institutions (MDIs) are important sources of capital for new and small businesses. Yet consolidation in the banking industry has exacerbated gaps in capital access for new and small businesses, especially those owned by entrepreneurs of color.⁶⁶ The number of community banks declined by more than 2,000 from 2008 to 2018; the number of MDIs went from 164 at the end of 2001 to 143 at the end of the third quarter of 2020.⁶⁷ The number of Black-owned banks declined by more than half between 2001 and the third quarter of 2020, from 48 to 20.⁶⁸ To improve access to capital, policymakers should:

- Work with philanthropic organizations to create funding pools that reduce risk and interest of CDFIs' short-term lending to businesses not eligible for SBA loans.
- Establish community deposit programs or expand existing community deposit programs to facilitate greater lending to new and small businesses.

Supporting Evidence

- ★ While only 22% (\$1.8 trillion) of bank loans in 2014 came from community banks, these local financial institutions accounted for more than 50% of all small business loans.⁶⁹
- ★ Analysis of early lending through the Paycheck Protection Program (PPP) found that more PPP loans were made in states where small local banks have a bigger share of the market.⁷⁰
- ★ From 1994 to 2019, the CDFI Fund awarded nearly \$3.6 billion to CDFIs. With an annual budget of \$250 million in 2019, the CDFI Fund helped spur the financing of more than 19,000 businesses in underserved areas that lacked access to traditional lending.⁷¹

BRIGHT SPOT

Rhode Island's BankLOCAL is a community deposit program that was established in 2017 and expanded by \$10 million in November 2019 to \$30 million. The program deposits a 2-to-1 match for small business loans made by local financial institutions to encourage greater lending to local businesses. Thus far, it has matched almost 350 small business loans, totaling over \$375 million. Women, minority, first-time, and military veteran entrepreneurs have received 32% of these loans.⁷² In 2020, minorities accounted for only 27.6% of all SBA 7(a) loans.⁷³

66. Victor Hwang, Sameeksha Desai, and Ross Baird, "Access to Capital for Entrepreneurs: Removing Barriers," Ewing Marion Kauffman Foundation: Kansas City, 2019.

67. Daniel Brown, "Small Business Facts: Spotlight on Community Bank Lending," U.S. Small Business Administration Office of Advocacy, September 2019.

68. "Minority Depository Institutions Program," Federal Deposit Insurance Corporation, <https://www.fdic.gov/regulations/resources/minority/mdi.html>.

69. Marshall Lux and Robert Greene, "The State and Fate of Community Banking," Mossavar-Rahmani Center for Business and Government, Harvard Kennedy School, February 2015.

70. Stacy Mitchell, "Update: PPP Loan Data Continues to Show that Big Bank Consolidation has Hampered Small Business Relief," Institute for Local Self-Reliance, June 15, 2020.

71. "Expanding Opportunity: The CDFI Fund's FY 2019 Year in Review," Community Development Financial Institutions Fund, U.S. Department of the Treasury, 2020.

72. "BankLOCAL: Rhode Island's Community Deposit Program," State Investment Information Center, State of Rhode Island, <http://investments.treasury.ri.gov/cash-opeb-529/community-deposit>.

73. Lebaron Sims and Simone Robbenolt, "Racial and Ethnic Inequity in SBA Lending Patterns, 2010-2020," Prosperity Now, December 2020.

Develop State and Local Entrepreneurial Capital Catalyst Grants

With bank loans and venture capital unavailable to so many entrepreneurs, states and communities should develop innovative funding streams to promote entrepreneurship and to help support new businesses in their jurisdictions.⁷⁴ Capital should help entrepreneurs at different stages of starting a business, from having new ideas to opening doors to serving customers. There are a number of innovative models that could be scaled across America. States and localities should create competitive Entrepreneurial Capital Catalyst Grants to:

- Create “evergreen” community investment funds that support new businesses as they move through the early stages of proof-of-concept and product development. States and localities can look to successful models such as MassVentures in Massachusetts and JumpStart Evergreen Fund in northeast Ohio.
- Build collaborative investment funds that engage established businesses to work with emerging businesses for joint product development and supplier relationships. States and localities can gain lessons from the experiences of Cintrifuse and Renaissance Venture Capital, operating in Cincinnati and Michigan, respectively.
- Support investment funds that spur the growth of new financial intermediaries – entrepreneurs creating capital to invest in other entrepreneurs – particularly those with innovative models such as revenue-based investing and profit-sharing. States and localities can leverage domestic learnings from individual funds, such as Lighter Capital and the New Hampshire Community Loan Fund, and can borrow international lessons from “fund of fund” models, such as Yozma Group, IDB Lab, and Capria, on seeding and growing new investment categories.

BRIGHT SPOT

JumpStart Evergreen Fund is a nonprofit seed fund operated by JumpStart, a venture development organization created in 2003 with support from Ohio's Third Frontier program and civic and philanthropic leaders. JumpStart Evergreen Fund invests in technology businesses in the 21 counties of northeast Ohio. The financial returns from the fund are “recycled” to make more investments in additional companies. JumpStart's Evergreen Fund and its other investment funds together:

- ★ Have invested more than \$61 million in 125 businesses, with 44% going to women- and people of color-led firms.⁷⁵
- ★ Bridge the gap for new businesses with high potential as they move from new idea to proof-of-concept to commercialization and eventually to venture capital.
- ★ Provide critical services beyond capital, including connections to the right people, operational assistance, and other sources of capital as a company grows.

74. Victor Hwang, Sameeksha Desai, and Ross Baird, “Access to Capital for Entrepreneurs: Removing Barriers,” Ewing Marion Kauffman Foundation: Kansas City, 2019.

75. “Real Economic Impact,” JumpStart, October 2020, <https://www.jumpstartinc.org/our-impact>.

ACCESS TO KNOWLEDGE ★ THE KNOW-HOW TO START A BUSINESS

Entrepreneurs report that some of their biggest challenges are practical, such as knowing how to start, operate, and grow a business.^{76,77} Given that many entrepreneurs were not taught the skills needed to successfully launch a business during their formal education and training, they learn as they go, seeking support from other business owners and organizations that offer coaching.

Strong ecosystems foster the fast flow of talent, information, and resources, helping entrepreneurs quickly find what they need at each stage of business development. When entrepreneurs are able to find the resources they need, they report value from these connections. Sixty-four percent of entrepreneurs found the opinions and insights of others who have started a business to be helpful.⁷⁸ Even more (79%) said they would participate in weekly programs for local entrepreneurs to come together for conversations if those programs existed and they knew about them.⁷⁹

Yet aspiring entrepreneurs have fewer connections to relevant resources than existing business owners do. More than half (55%) of established business owners reported knowing more than five other business owners, but only 39% of entrepreneurs who had started a business in the past year reported the same.⁸⁰ New business owners are more likely to have challenges finding networks, connections, and mentors than owners of mature businesses.⁸¹

To succeed, new businesses also need access to high-quality workers. Fifty-two percent of businesses less than a year old reported difficulty finding skilled employees during the COVID-19 pandemic.⁸² This is particularly a challenge in rural areas that have suffered “brain drains” as their labor pools have migrated to urban centers. In a 2019 Small Business Majority study, all 21 focus groups of rural business owners stressed that good employees were difficult to find.⁸³

Developing a continuous pipeline that offers Americans a lifetime of opportunities to learn the skills necessary to be a successful entrepreneur is vital to a thriving U.S. economy.

76. “America’s Voice on Small Business: Generational Views of Entrepreneurship and Small Business,” America’s Small Business Development Centers and the Center for Generational Kinetics, May 2017.

77. “Kauffman Foundation Entrepreneurship Survey,” Kauffman Foundation, Global Strategy Group and Public Opinion Strategies, 2018.

78. Ibid.

79. Ibid.

80. “Breaking Barriers: The Voice of Entrepreneurs,” Kauffman Foundation, Global Strategy Group, and Public Opinion Strategies, February 2018.

81. Jessica Looze and Sameeksha Desai, “How has COVID-19 Changed Challenges for Entrepreneurs? Implications for Entrepreneurship Support,” Ewing Marion Kauffman Foundation: Kansas City, November 2020.

82. Ibid.

83. “Examining the Unique Opportunities and Challenges Facing Rural Small Businesses,” Small Business Majority, February 12, 2019.

Prepare the Youth of Today to Be the Entrepreneurs of Tomorrow

To ensure that a strong current of entrepreneurial talent is continuously emerging in the United States, policies must jump-start the stagnant rate of new entrepreneurs, equitably grow the next generation of business owners, and develop employees with entrepreneurial capabilities. To do this, policymakers should:

- Provide students with real world learning experiences and industry-recognized credentials. These credentials are assets that are immediately market-valued, created through client- and community-based projects, entrepreneurial experiences, and internships.
- Give students opportunities to explore design thinking and prototyping to solve a market and/or social problem.
- Ensure all students complete high school having acquired basic financial literacy skills through direct experiences relevant to life and work.
- Monitor state funding formula implications that support or incentivize real world learning within districts.
- Ensure local entities work closely with employers, especially new businesses, on alignment of curriculum to current and emerging workforce needs in order to ensure equity of access to employer-based learning opportunities.

Supporting Evidence

- ★ Research has shown that with appropriate course content, entrepreneurial education and training in kindergarten through college is linked to positive business outcomes.⁸⁴
- ★ A meta-analysis found a significant relationship between entrepreneurship education and training and corresponding entrepreneurship outcomes.⁸⁵

BRIGHT SPOT

The Real World Learning Initiative, centered in the Kansas City region, is a collaborative of more than 30 districts and charters in both Kansas and Missouri.⁸⁶ National education leader Tom Vander Ark has called it “the largest effort to make high school more valuable.”⁸⁷ The regional partners, including civic, business, and educational institutions, are all aligned around one commitment: By 2030, all high school students in the region will graduate with a market value asset. Every school is engaged in redesigning its curriculum to ensure that students have opportunities in real world learning experiences such as internships, client-connected projects, dual credit, regionally vetted industry-recognized credentials, and entrepreneurial experiences. These experiences and connections to employers build the essential skills students need to be successful in work, life, and further education.

84. Grace Khoury, “Does Entrepreneurship Education Have a Role in developing Entrepreneurial Skills And Ventures’ Effectiveness?” *Journal of Entrepreneurship Education* 15, January 2012.

85. Bruce C. Martin, Jeffrey J. McNally, and Michael J. Kay, “Examining the formation of human capital in entrepreneurship: A meta-analysis of entrepreneurship education outcomes,” *Journal of Business Venturing* 28, no. 2 (March 2013): 211-224.

86. “Real World Learning,” Ewing Marion Kauffman Foundation, <https://www.kauffman.org/real-world-learning>.

87. Tom Vander Ark, “Kansas City High Schools Add Real-World Learning,” *Getting Smart*, October 1, 2019.

ACCESS TO SUPPORT ★ **THE ABILITY FOR ALL TO TAKE RISKS**

When entrepreneurs strike out on their own, they leave behind the salary and benefits an employer provides. Assuming the full risk of failure, they are responsible for health care, retirement savings, and other necessities they, their families, and their employees depend on.

Becoming an entrepreneur is a courageous act, but many feel it is currently out of their reach. Among those who have seriously considered entrepreneurship but ultimately decided against starting a business, almost half were concerned about business survival.⁸⁸ Some are held back by financial obligations, such as paying off student loans.⁸⁹ Others fear the impact on their personal finances.⁹⁰ And some have medical conditions that make maintaining affordable and quality health care essential.

Prior to starting their businesses, nearly half of entrepreneurs feared the loss of job security, while nearly four in 10 were concerned about losing health insurance.⁹¹ According to a 2017 America's Small Business Development Center survey, 41%⁹² of Americans would quit their job and start a new business in the next six months if they had the tools and resources they needed. One critical resource is a safety net that supports entrepreneurial risk-taking.

Policymakers must act to ensure the next generation of entrepreneurs is not locked out of opportunities to improve their economic situations by helping Americans build wealth and addressing their real financial concerns that limit risk-taking.

⁸⁸. Sameeksha Desai and Travis Howe, "Who Doesn't Start a Business in America? A Look at Pre-entrepreneurship Leavers," Ewing Marion Kauffman Foundation: Kansas City, 2020.

⁸⁹. "Opinion Poll: Millennials Identify Student Debt, Retirement Savings as Barriers to Entrepreneurship," Young Invincibles and Small Business Majority, January 27, 2016.

⁹⁰. "Kauffman Foundation Entrepreneurship Survey," Kauffman Foundation, Global Strategy Group, and Public Opinion Strategies, 2018.

⁹¹. Ibid.

⁹². "America's Voice on Small Business: Generational Views of Entrepreneurship and Small Business," America's Small Business Development Centers and the Center for Generational Kinetics, May 2017.



**Become A
Champion For
Entrepreneurs
Now**

BECOME A CHAMPION FOR ENTREPRENEURS NOW

Entrepreneurs and government operate at different speeds. As policymakers pursue the adoption of new policies to support everyday Americans opening new businesses, they can also leverage the unique powers associated with their public offices to champion entrepreneurs today. What follows is a list of tangible, actionable steps that local policymakers can pursue now.



MAYORS CAN:

- ★ Use their State of the City and other public addresses to make increasing entrepreneurship a priority by highlighting the benefits to individuals, families, and the community.
- ★ Conduct focus groups and town hall meetings with entrepreneurs to learn how to address barriers to starting and growing businesses.
- ★ Appoint a city entrepreneurship coordinator to be in charge of making new business creation a priority across the city. The entrepreneurship coordinator would build the entrepreneurial ecosystem by working in partnership with entrepreneurs, entrepreneur support organizations, city agencies and councils, local business and nonprofit leaders, K-12 and higher education systems, and others.
- ★ Require a review of the impact of existing ordinances, licenses, permits, zoning requirements, and other regulations on the creation of new businesses, and work to eliminate or revise them as appropriate.
- ★ Charge economic development agencies with making the support of new, homegrown entrepreneurs a top priority, hire managers in city agencies who understand this priority, and invest in entrepreneurs instead of prioritizing business recruitment.
- ★ Play a leading role in supporting incubators, accelerators, and other entrepreneur support organizations through actions ranging from touting the vital role they play in local economic development to providing them with needed resources.
- ★ Examine how city contracting and procurement can support new businesses and be more entrepreneur-friendly, including by boosting businesses owned by entrepreneurs of color and women.
- ★ Develop and leverage a place-based identity or brand for locally made goods and services to support local makers and entrepreneurs.
- ★ Connect local school leaders, postsecondary educators, job trainers, and employers to create opportunities for students to acquire real-world learning experiences.
- ★ Direct municipal agencies to collect and utilize data on new businesses. Increased effort should be made to disaggregate data by race, gender, and other factors in order to appropriately target interventions that reduce local barriers to new business creation.



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AMERICA'S NEW BUSINESS PLAN